

Pitch Assist Support

Welcome to the Pitch Assist Support Centre.

We're here to help you get the most out of Pitch Assist. If you're experiencing an issue, have a question, or would like to suggest a feature, we'd love to hear from you.

Contact Support

For all support enquiries, please email:

pitchassist@outlook.com

We aim to respond within **48 hours**.

Frequently Asked Questions

How do I create a new club or team?

Open the app and select **Create Club** or **Create Team** from the home screen. You can customise your club badge, colours, age group and season.

Can I manage multiple teams?

Yes. Pitch Assist allows you to create and manage multiple clubs and teams from one account.

How do player statistics work?

Player statistics are automatically generated from the match events you record, including goals, assists and playing time.

Can I edit match details after a game?

Yes. Matches, lineups and events can be edited after they have been created.

How does Equal Playtime work?

The Equal Playtime feature automatically calculates balanced playing minutes across your squad, helping ensure fair game time for every player.

Can I use Pitch Assist for training sessions?

Yes. You can create planning sessions and training events alongside competitive matches.

Report a Bug

If you've found a bug, please include:

- Your device model
- iOS version
- Pitch Assist app version
- A description of the issue
- Screenshots (if possible)

Email everything to:

support@pitchassist.app

Feature Requests

We're always looking to improve Pitch Assist.

If you have an idea for a new feature or improvement, send it to:

support@pitchassist.app

We read every suggestion.

Subscription & Billing

For subscription or payment issues, please contact Apple Support directly if the purchase was made through the App Store.

If you have any questions about your Pitch Assist subscription, email us at:

support@pitchassist.app

Privacy

Your privacy is important to us.

Please read our Privacy Policy for details on how your information is collected and used.

Need More Help?

If your question isn't answered here, please contact us.

 support@pitchassist.app

Thank you for using **Pitch Assist**.

Plan. Analyse. Improve.